



SUPPORT AT HOME FEE SCHEDULE

Reviewed 1 August 2026

Quarterly budgets and annual amounts are subject to change in March & September each year in line with indexation.

Fees for common services

Service Type	Unit	Standard Hours
Care management	Per Hour	\$130
Clinical Services		
Registered Nurse	Per Hour	\$160
Enrolled Nurse	Per Hour	\$140
Home Support: Independence		
Assistance with self-care and activities of daily living	Per Hour	\$100
Assistance with self-administration of medicine	Per hour	\$60
Accompanied activities	Per hour	\$100
Direct Transport	Flat rate	\$10
Flexible respite	Per hour	\$100
Assistance to maintain personal affairs	Per hour	\$100
Cultural Support	Per hour	\$100
Digital education and support	Per hour	\$100
Group social support	Per hour	\$25
Individual Social Support	Per hour	\$100
Continence Management – non clinical	Per hour	\$100
Home Support: Everyday living		
General house cleaning	Per Hour	\$100
Laundry Services	Per hour	\$100
Shopping assistance	Per hour	\$100
Meal Preparation	Per hour	\$100
Meal delivery	Per meal	\$15
Gardening	Per hour	\$100

Notes:

Service Cancellation: full fee applies if cancellation is made **with less than 48-hour notice** or if the client is not at home or fails to attend at the time scheduled.

Self-funded Services: Additional care and services not covered by your Support at Home Package budget can be purchased and paid privately by you.

Standard Hours – Weekday standard hours 6am to 6pm, Night-time standard hours 6pm to 6am. EPIS does not charge increased fees for services delivered on weekends.

Care Management: Care Management fees of 10% are automatically deducted from your Support at Home (SaH) subsidy and pooled under a Care Management Account held by Services Australia to enable fair and equitable access as and when you need it. EPIS claims care management hours delivered from this account.

Pricing: prices are reviewed regularly and are subject to change.

In home services and gardening: in/at home services require a home risk assessment to be completed prior to services commencing.